



PIERCE COUNTY FIRE COMMISSIONERS' ASSOCIATION

MINUTES September 22, 2022
Remotely via Zoom

CALL TO ORDER – FLAG SALUTE

President Stan Moffett called the meeting to order at 7:00 p.m. no flag salute was held due to meeting virtually.

WELCOME and THANK YOU TO HOST

President Moffett thanked everyone for attending tonight's meeting.

ROLL CALL – SELF-INTRODUCTIONS

No roll call or self-introductions were done. There were 18 people in attendance.

GUEST SPEAKER – Deborah Grady, SouthSound 911

Vice President Gorder introduced SS911 Executive Deborah Grady. Unfortunately Chair Julie Door is unable to attend. Shared screen and went through presentation overview of SouthSound 911, who they are, what they do, history, etc. Copy of presentation attached. 50,000 calls per month. How many are texts? Debbie stated it is minimal, probably less than 1,000 per month. Education is call if can, text if you cannot. Question on what 988 is for? Merge of national suicide hotline as well as mental health crisis into one number. More easily recognizable number nationally.

President Moffett thanked Executive Grady for the great presentation.

APPROVAL OF AGENDA and TREASURER'S REPORT

President Moffett asked if there were any changes, additions to the agenda. It was moved by Commissioner McElligott and seconded by Commissioner Sutich to approve the agenda and Treasurer's Report (see copy included with the Agenda) as presented. MOTION CARRIED.

MINUTES OF August 25, 2022 MEETING

Commissioner McElligott moved and Commissioner Sutich seconded to approve the minutes. Any discussion? There being no changes, the minutes were passed unanimously as presented. MOTION CARRIED.

SGT. AT ARMS – NAME BADGES

N/A

CORRESPONDENCE

N/A

REGULAR REPORTS:

a) Regional Representative Report – Jerry Bickett

Reported next week on 27th is a Healthcare webinar if you are not able to attend the conference. Link is on WFCA page. In Fireline – if you have a room reserved and not attending, please clear

the reservation. A lot of people from Thurston County not attending. Reminder that you can bring proxies with you. Strongly suggest travelling safely according to the farmers almanac – October 23rd predicting heavy snow in the mountains.

b) Legal - Joe and/or Eric Quinn

Eric reported the COVID 19 state of emergency terminates on 10/31/2022. Putting on a municipal round table on bid law exceptions next Friday. Sole source conditions. Any hot topic issues to talk about? Question asked about change in state of emergency does that affect our meetings? Yes, cannot have a virtual only meeting. Applies to Districts, not to the Association.

c) SouthSound 911 – Deborah Grady

No report.

STANDING COMMITTEES:

a) Fire Chiefs Association - Dan Rankin / Tom Sutich

Commissioner Rankin reported the Chiefs' met on September 1st. Speaker was PC Assessor Treasurer Lonergan. Next meeting is October 6th.

b) Legislative - Brandon Faust

Not present.

c) Bates Technical College – Dan Rankin

Reported received a letter today, reforming again.

d) Fund Raising Activities - DORMANT- Ed Egan

e) Annual Picnic/Potluck – DORMANT - Arlene Dannat

f) Annual Banquet – Mike Cathey

Not present. Denise has sent out an email to gauge interest in attending.

g) Scholarship & Education - Tom Sutich / Stan Moffett

No report. President Moffett stated last month brought up idea of hosting a program on DEI. Suggestions to contact Attorney Quinn and also spoke with Mike McCall who gave presentation in Spokane. Haven't had a chance to talk to the rest of the E-Board yet. Will do so this week and can further discuss at our November meeting.

h) Awards Committee – Margaret O’Harra-Buttz, Arlene Dannat, Tom Sutich

Commissioner Dannat has no report.

i) Membership – Kevin Gorder / Arlene Dannat

Nothing to report.

j) Programs – Kevin Gorder

Reported he is working on a speaker for next meeting.

k) Sunshine - Arlene Dannat

Nothing to report.

l) NAEFO – Gerry Gustafson

Reported he did not go. Commissioner McElligott stated he and Commissioner Egan attended. The first time he attended. Has a purpose but need to market themselves a little better. Have hired a marketing group. Each state has their own issues. ADA issue if not everyone has access to a website, etc. Impressed with some of the speakers.

m) Nominating – Dan Rankin

Will be opening to President, Vice President and a Director. If interested in running, please call or email him. It was asked who's Director position is up this year? Kathy Kadow's. She stated she is interested in running for Director again if no one else is interested.

n) Audit – DORMANT - Dan Rankin / Margaret O'Harra Buttz

o) SS911 Committee – Pat McElligott

A retreat was held last week. Single radio system is gaining traction and moving forward. Discussion followed.

OLD BUSINESS:

Nothing at this time.

NEW BUSINESS:

Nothing at this time.

GOOD OF THE ORDER:

Nothing at this time.

ADJOURN:

There being no further business, Commissioner Mitchell moved to adjourn the meeting. Commissioner Sutich seconded the motion. MOTION CARRIED. The meeting adjourned at 7:49 pm.

Submitted by:

Denise Ross,
Secretary/Treasurer

Website: <http://www.pcfirecommissioners.org/SitePages/Home.aspx>

2022 Meeting Schedule:

January 27, 2022 – Remotely via Zoom
February 24, 2022 – Remotely via Zoom
March 24, 2022 – Remotely via Zoom
April 28, 2022 – Remotely via Zoom
May 26, 2022 – Remotely via Zoom
June 23, 2022 – Remotely via Zoom
July 28, 2022 – BBQ/Potluck – Orting Park - Cancelled
August 25, 2022 – Remotely via Zoom

September 22, 2022 – Remotely via Zoom
October 27, 2022 – No Meeting – Annual Conference
November 17, 2022 – Remotely via Zoom
December 1, 2022 – No Meeting – Annual Awards –



SOUTH SOUND 911 OVERVIEW PIERCE COUNTY FIRE COMMISSIONERS' ASSOCIATION

SEPTEMBER 22, 2022


SOUTH SOUND 911
YOUR CONNECTION TO POLICE, FIRE AND MEDICAL AID



WHO WE ARE

SOUTH SOUND 911

- **PUBLIC SAFETY ANSWERING POINT (PSAP)**
 - Police, fire, and medical
 - Serving 38 agencies in Pierce County
- **911 PROGRAM OFFICE**
- **RECORDS AND TECHNICAL SERVICES**

SOUTH SOUND 911



OUR JOURNEY

SOUTH SOUND 911 HISTORY

2010

- Six 911 Centers

2011

- Proposition 1

2012-2021

- Law Enforcement Support Agency (LESA) became South Sound 911
- Strategic study conducted
 - Call processing
 - Governance
 - Radio systems
- Facility completed at 3580 Pacific Ave. *-VISION REALIZED!*





BOARD OF DIRECTORS



Julie Door, Board Chair
City of Puyallup Councilmember



Derek Young, Board Vice-Chair
Pierce County Councilmember

BOARD OF DIRECTORS



Michael Brandstetter
City of Lakewood Councilmember



Kathy Hayden
City of Sumner Mayor



Sarah Rumbaugh
City of Tacoma Councilmember



Joe Bushnell
City of Tacoma Councilmember



Matt Holm
CPF&R Commissioner



Pat McElligott
EPF&R Commissioner



Bruce Dammeier
Pierce County Executive



Pat Hulcey
City of Fife Councilmember



Dan Rankin
WPF&R Commissioner

BOARD OF DIRECTORS

Board members are elected officials with representation that is reflective of the agency's customer base. Seats on the board are allocated among South Sound 911's member agencies based on the relative size of the most recently approved annual Communications Assessments payable by member agencies. Board members are appointed for three-year terms and there are no term limits.

Responsibilities of the Board of Directors include:

- Confirm appointment of executive director
- Approve contracts over \$50,000
- Ratify collective bargaining agreements
- Adopt annual budget (including cost allocation formula)
- Authorize capital projects
- Direct policy and strategic objectives



WHAT WE DO

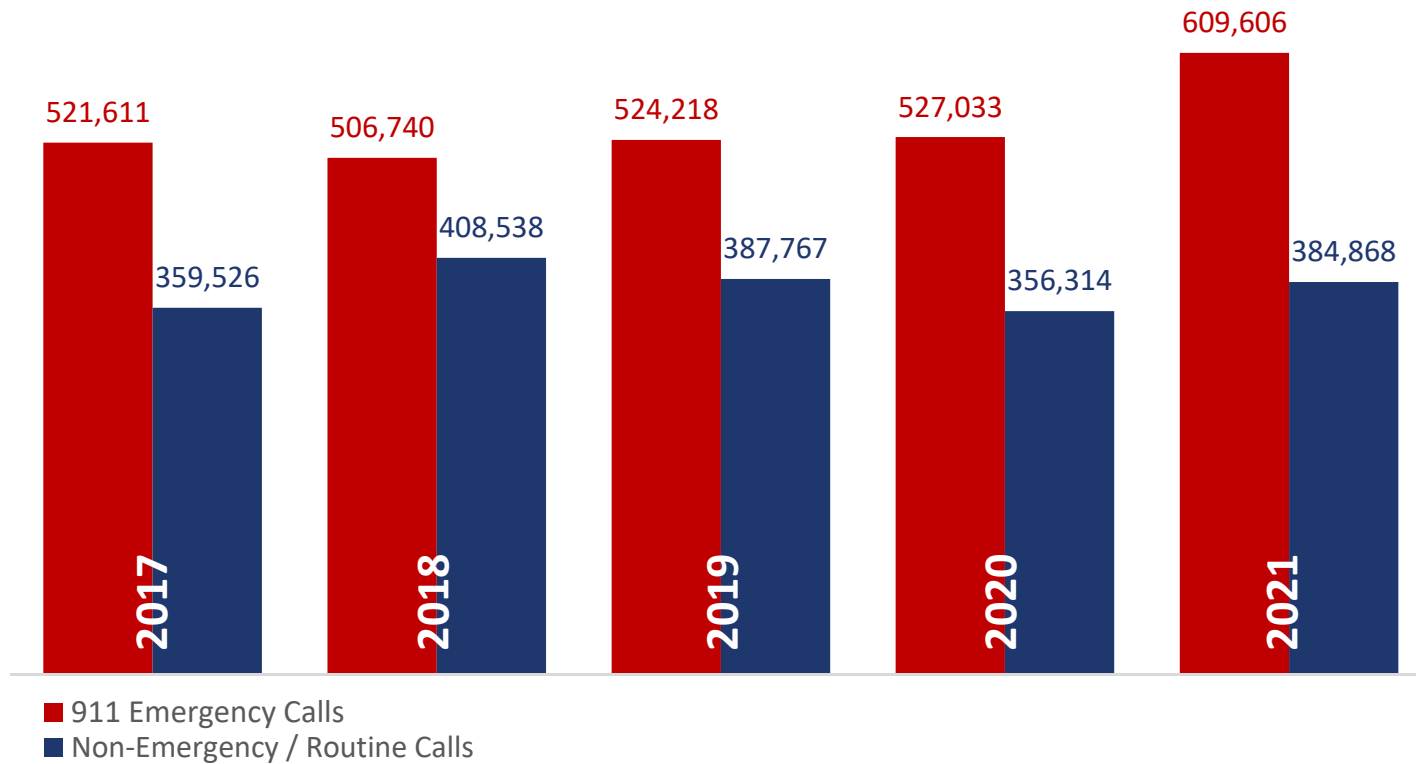
Operations & Support Services

OPERATIONS

- 911 and non-emergency call processing
 - Text-to-911
- Primary radio dispatch – police, fire, and medical
 - Protocols set by partner agencies
- Secondary radio – data dispatch
- Communication Center telephone reports



SOUTH SOUND 911 – CALL TAKING & DISPATCH



SUPPORT SERVICES

- Records Department
 - Public counter
 - Law enforcement records
- Technical Services

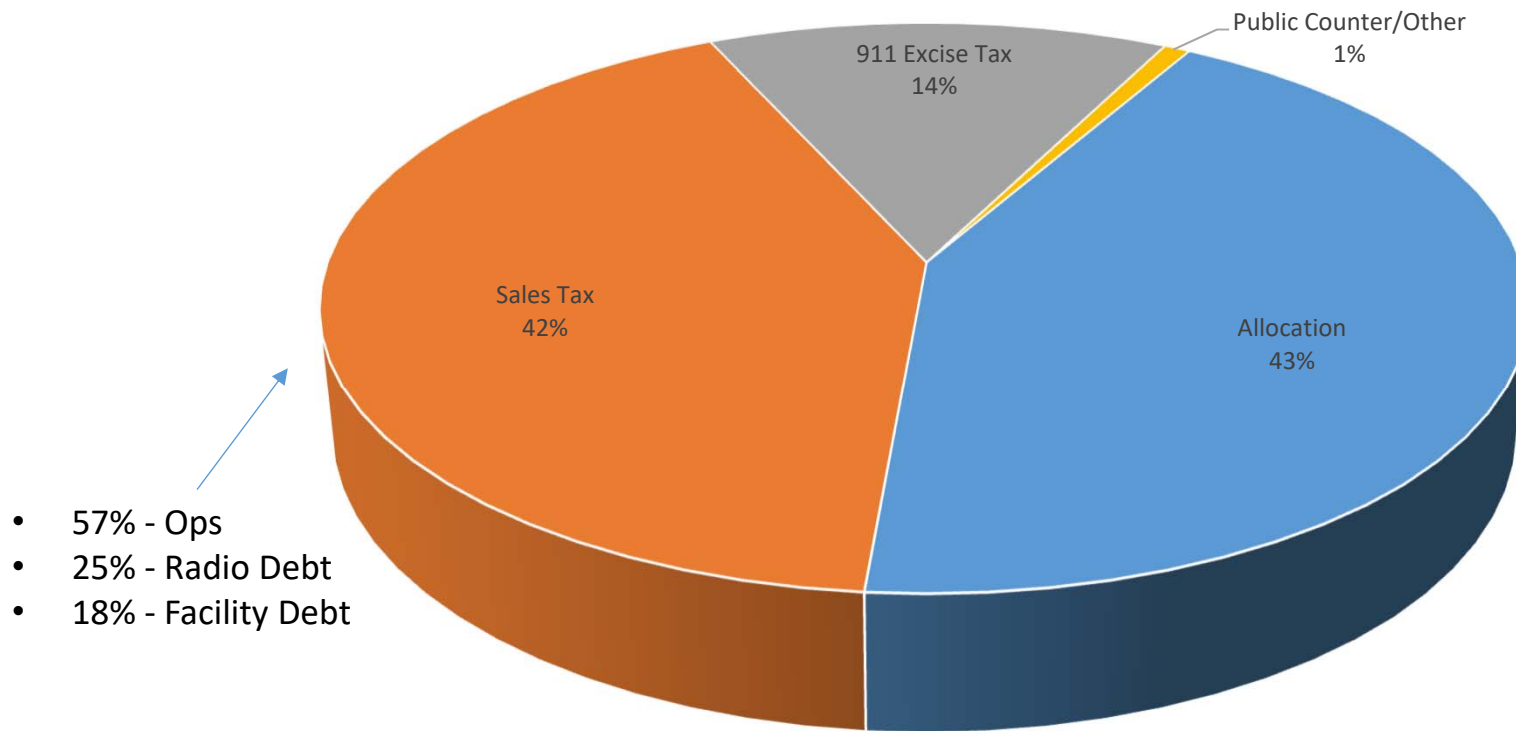




FINANCE
&
HUMAN RESOURCES

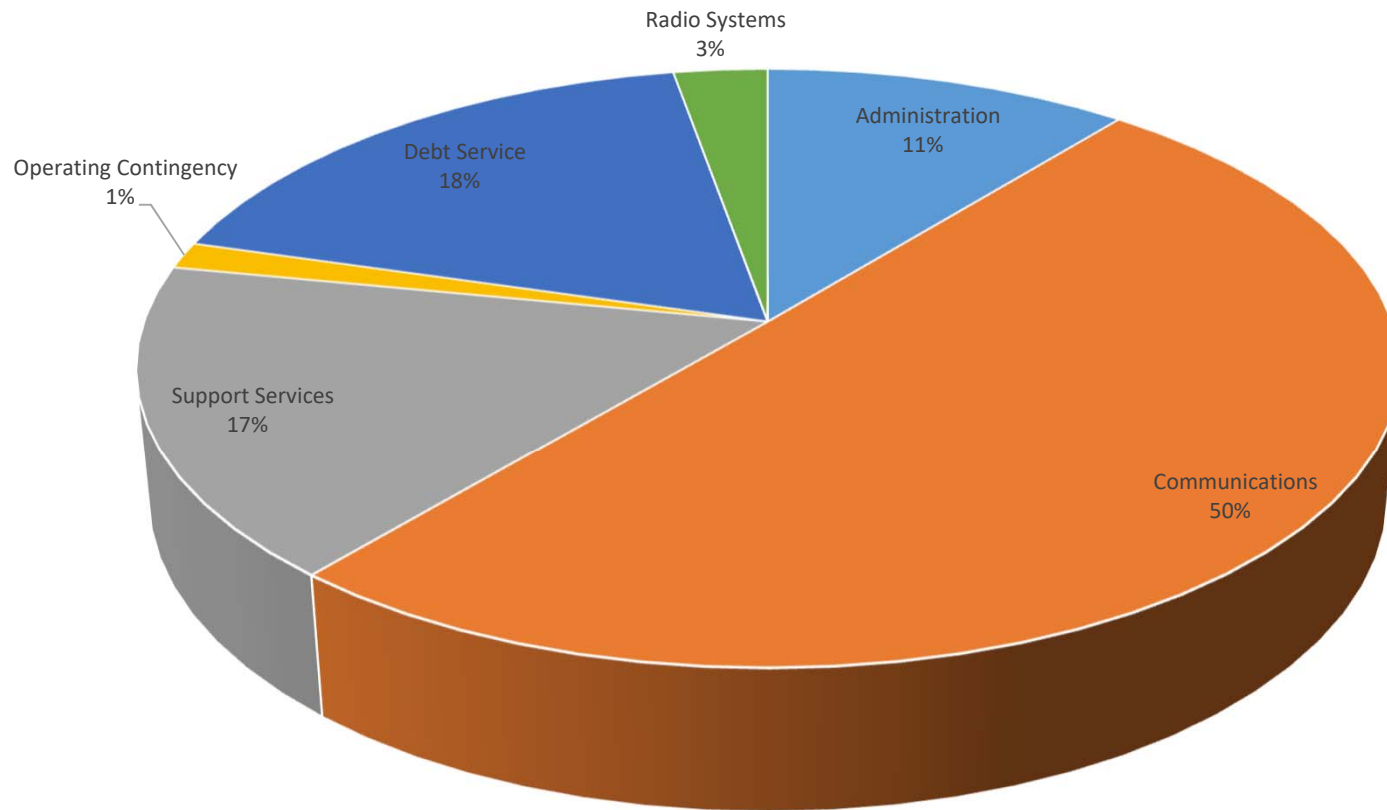
BUDGET & FINANCE

2022 Revenues by Source



BUDGET & FINANCE

2022 Expenditures by Division



PERSONNEL & RECRUITMENT

Current Employee Count 230
Budgeted 245

A Zoom meeting slide with a teal and white background. On the left, a woman is seen working at a computer with multiple monitors. On the right, there is a video thumbnail of a woman labeled "Stephanie - PS...". The text on the slide reads: "UP NEXT: South Sound 911", "Laura Lakowske", "HR@SouthSound911.org", "www.southsound911.org/careers/", and "Text SS911 to 1-866-447-3911 for more info!". The Zoom logo is visible at the bottom right of the slide.

UP NEXT:
South Sound 911
Laura Lakowske
HR@SouthSound911.org
www.southsound911.org/careers/
Text SS911 to 1-866-447-3911 for more info!



COMMUNITY RELATIONS

- Social Media
 - ✓ @SouthSound911 (FB & Twitter)
 - ✓ @OfficialSouthSound911 (IG)
- Media Relations
- Website
- 911 Education
- Volunteer Program



COMMUNITY INVOLVEMENT

Community Relations Team
*Educational speaking engagements,
tours, event reps, Safe Streets
partner*



South Sound 911 Cares
*Employee-driven
charitable giving*





OUR FUTURE

THE FUTURE OF SOUTH SOUND 911

- RECORDS MANAGEMENT SYSTEM (RMS) REPLACEMENT
- REGIONAL COLLABORATION FOR OUTAGES
- REMODEL OF 35TH STREET BACKUP FACILITY
- NEXT GENERATION (NG) 911
- 988 AND CRISIS CALLS
- PATH TO A SINGLE RADIO SYSTEM
 - JUNE 8, 2022 – RETREAT
 - SEPTEMBER 14, 2022 – STUDY SESSION

SOUTH SOUND 911



QUESTIONS?